

From: Susanne Hiland
To: Darren Townzen; Jeff Brown - Pharmacy
Sent: 10/20/2011 1:05:10 PM
Subject: RE: Compliance projects- fy 13

Jeff,

My comments are attached except this one: This is like "Sophie's Choice". I find it difficult to select one high need project over another although I understand that that's what we are required to do. I'm curious on a couple of these though. Aren't D.O and prescriber file set to be completed this year? Also, I thought we had a ranking coming out of the last PMO meeting. Is this something different based on costs of each of the projects?



FY13 projects PMO initial 10192011v3 0Duncancompliancereply (2).xlsx

Thanks,
Susanne

From: Darren Townzen
Sent: Wednesday, October 19, 2011 11:54 PM
To: Jeff Brown - Pharmacy; Susanne Hiland
Subject: RE: Compliance projects- fy 13

Here is my interpretation.

Thanks

<< File: FY13 projects PMO initial 10192011v3 0Duncancompliancereply.xlsx >>

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From: Jeff Brown - Pharmacy
Sent: Wednesday, October 19, 2011 6:09 PM
To: Darren Townzen; Susanne Hiland
Cc: Jeff Brown - Pharmacy
Subject: FW: Compliance projects- fy 13

Folks,
I need you attention with high urgency.
I can't stress enough how difficult development dollars are about to be gathered.
Please see the enclosed spreadsheet.
What I need is for you both to take a look and advise on 4 columns D, J, K, and P.
Are these compliance projects (J) and does the description make sense (D) and (K).
Then in column (P) is it High Medium or low risk.
Currently where we stand is that Opex for the entire US business in ISD has been lowered to 11 million \$ just enough to cover compliance projects and then all development will have to be evaluated on a project by project basis.
We have got to be on our game on this.
I need to respond with our assessment asap tomorrow morning.
Thanks,
Jeff

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From: Maria Smith
Sent: Wednesday, October 19, 2011 1:32 PM
To: Jeff Brown - Pharmacy
Subject: Compliance projects- fy 13

Good afternoon Jeff,

JC Mitchell and Josh Leffler provided me with a list of compliance projects from the business in order to validate. Additionally, the total capital ask is sitting at \$40m, and I have been told (as of yesterday—not sure if that has changed) that the guidance for the Compliance bucket is \$25m.

With all that in mind, could you help me with 2 things?

- 1. Provide a short description of the project
- 2. Identify if they are High, Medium, Low risk.

If you are open to it, I would love to visit with you and learn more about how projects are ranked and perhaps share “best practices”...

Thank you,
Maria

SPEC~RXBUS~NCPDP D.0
SPEC~RXBUS~Prescriber File Rework
SPEC~RXST~Combined Drop-off and Input
SPEC~RXST~Data Strategy
SPEC~RXST~Rx Number Expansion
Walmart~FY13~Rapid Response~Vendors~Health and Wellness
Reconciliation of paid TP to Contract
Counseling Queue Changes
Connexus Job Role/Access
CSOS changes in Connexus
Billing Changes within Connexus
PSE and Behind the Counter Dependencies with POS
Changes in TaSCO and DL storage
Work Place online HR Connection

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